



## **WARRANTY TERMS & CONDITIONS**

### **MALINA-Safety Warranty Statement**

MALINA-Safety guarantees that its products are free from defects in material and workmanship under normal use and service for a warranty period specified below.

Warranty does not apply to normal wear or damage resulting from abnormal use, misuse, abuse, neglect or accident, natural disaster, or any unauthorized disassembly, repair or modification.

MALINA-Safety is not liable for any indirect damages such as lost profit, standstill of works etc.

Products must be used in accordance to relevant manufacturer's instructions. Warranty can be successfully claimed only under the condition that the instructions in the relevant user manual were followed and the product properly maintained

### **Duration of Warranty**

All MALINA-Safety products (except of batteries) are covered by warranty for a period of 24 months from the date of despatch from MALINA-Safety stock until the claimed goods is returned back to MALINA-safety.

Batteries are covered by warranty for a period of 12 months from the date of despatch from MALINA-Safety stock until the claimed goods is returned back to the MALINA-safety.

### **Warranty Claim Procedure and Requirements**

To make a claim it is necessary to send the faulty product to the manufacturer with a **Return note incl. the description of the fault.**

The Return note shall be filled in promptly after discovering the defect. The date of receiving of the faulty products in MALINA-Safety will be registered as the return date for the purpose of warranty duration.

The warranty claim will be examined after the arrival of the faulty product to MALINA-Safety.

Product shipped to the factory must be properly packed to prevent damage during transit and the **freight has to be prepaid to purchaser's cost.**

Inside the package you **MUST** include **completed Return note** with a detailed description of the problem.

MALINA-Safety will repair or replace, at its option, any faulty part of its product that proved to be subject of warranty within 30 days after receiving of the product in our factory in Jablonec.

**!!! If the Return note is not present, the claim is not considered official and it may be returned back to the customer !!!**

